

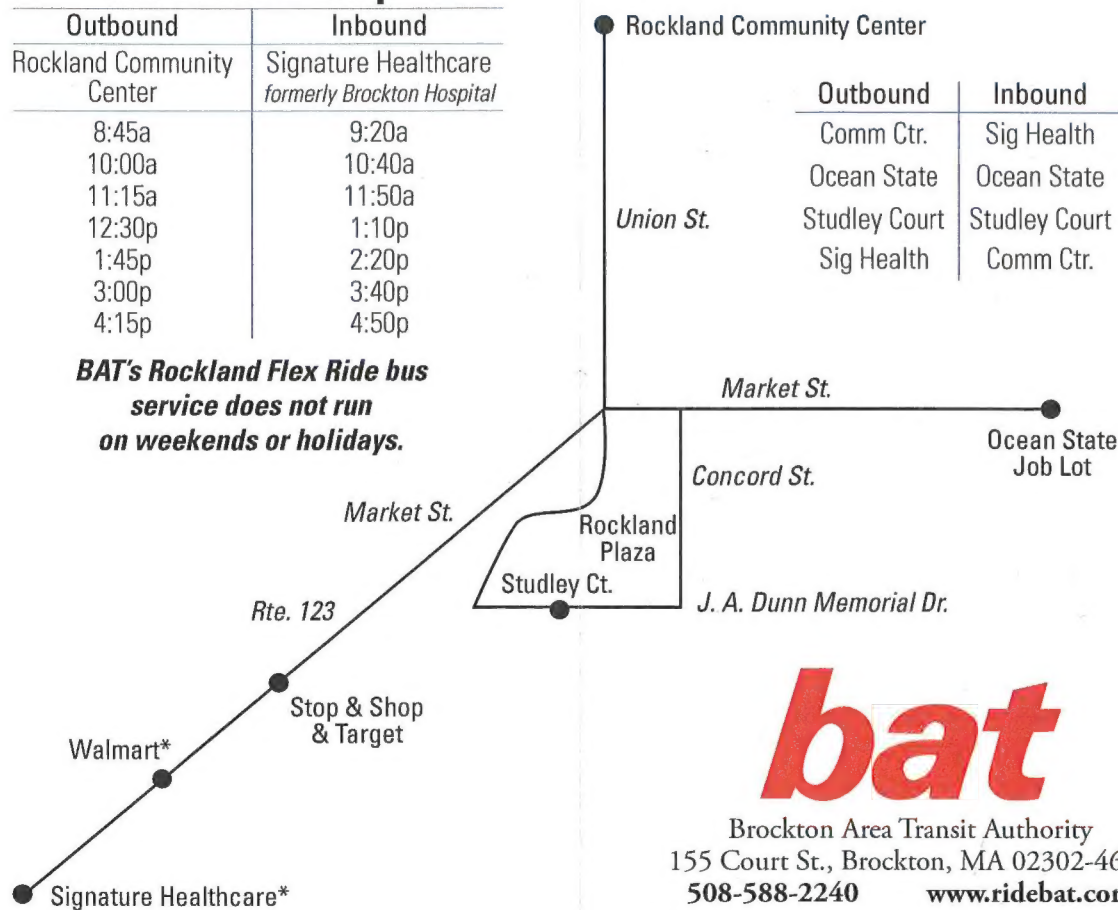
BAT's Rockland Flex Ride Bus Schedule

BAT's Flex Ride service travels primarily on Union Street in Rockland, Monday through Friday, according to the schedule below. The Flex Ride bus will stop and wait only at the Rockland Community Center and Signature Healthcare (formerly Brockton Hospital). Also, three stops have been added, one at Ocean State Job Lot in Rockland and two on Quincy Avenue behind Signature Healthcare.

Rockland Flex Ride Schedule & Map

Outbound	Inbound
Rockland Community Center	Signature Healthcare <i>formerly Brockton Hospital</i>
8:45a	9:20a
10:00a	10:40a
11:15a	11:50a
12:30p	1:10p
1:45p	2:20p
3:00p	3:40p
4:15p	4:50p

BAT's Rockland Flex Ride bus service does not run on weekends or holidays.



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Brockton Area Transit Authority
155 Court St., Brockton, MA 02302-4608
508-588-2240 www.ridebat.com

BAT is always interested in hearing from its passengers.
Send comments or suggestions to the above address.

0311-1M

***Connect to BAT's #5 Route. Additional fare applies. See Brockton schedule for times.**

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Brockton Area Transit Authority Rockland Flex Ride Service

How to Ride • Fares • Cancellation/No-Show • Schedule

Effective March 28, 2011

BAT Rockland Flex Ride Service

How to Ride

Brockton Area Transit Authority is pleased to provide public transit service to Rockland. This service is offered to riders on a flexible route schedule, which features on-demand, as well as fixed-stop service.

This means that you may call BAT at **877-680-1287** at least one day in advance before 3 p.m. to arrange to be picked-up and dropped-off at a particular time of day at a particular location. You could be picked up, for example, at home and dropped off at Rockland's town offices. Alternatively, you may board the bus at a designated stop, like an apartment complex, and get off the bus at another designated stop, like Stop & Shop/Target in Abington.

You may board the bus along Union Street by standing near a BAT sign, such as those posted on telephone poles, and raising your hand to flag down the bus.

BAT's Rockland Service connects with BAT's #5 Route for an additional charge. This connection will take you to the BAT Intermodal Transportation

To book a trip, call 877-680-1287

Centre in Brockton. From there, you may connect with all BAT routes and with the MBTA's Old Colony Commuter Rail Station, which is located directly across the street.

BAT uses its 14-passenger, handicapped lift-equipped buses for its Rockland service.

To schedule a ride call **877-680-1287**, or for information, visit **www.ridebat.com**. BAT is unable to provide same-day, deviated trips.

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Cancellations, No-Shows

To provide the most efficient, cost-effective service to riders, BAT uses a Cancellation, No-Show Policy for its Rockland on-demand service similar to that followed for its dial-a-bat on-demand service.

- **Cancellations** — Passengers must contact BAT in Brockton at **877-680-1287** one hour or more before the scheduled pick up time to cancel.
- **Late Cancels** — Defined as when a passenger cancels a trip less than one hour before the scheduled trip.
- **No-Shows** — Defined as when a passenger misses a scheduled pick-up.

BAT tracks Late Cancels and No-Shows and may temporarily suspend your individual on-demand service if they become excessive. Full policy is at **BAT, 155 Court St., Brockton, or www.ridebat.com**.

Information

- Valid Medicare cards are accepted as proof of eligibility for half-fare program.
- For BAT's TDD (Telecommunication Device for the Deaf), please call **508-586-0009**.

Fares

Adults	\$1.25 one-way
Adults 60 & Older/Disabled	60¢ one-way
Children Under 12.....	60¢ one-way
Children Under 5.....	Free